

Directorate General of Systems and Data Management
CENTRAL BOARD OF INDIRECT TAXES & CUSTOMS

Date: 5th June 2023

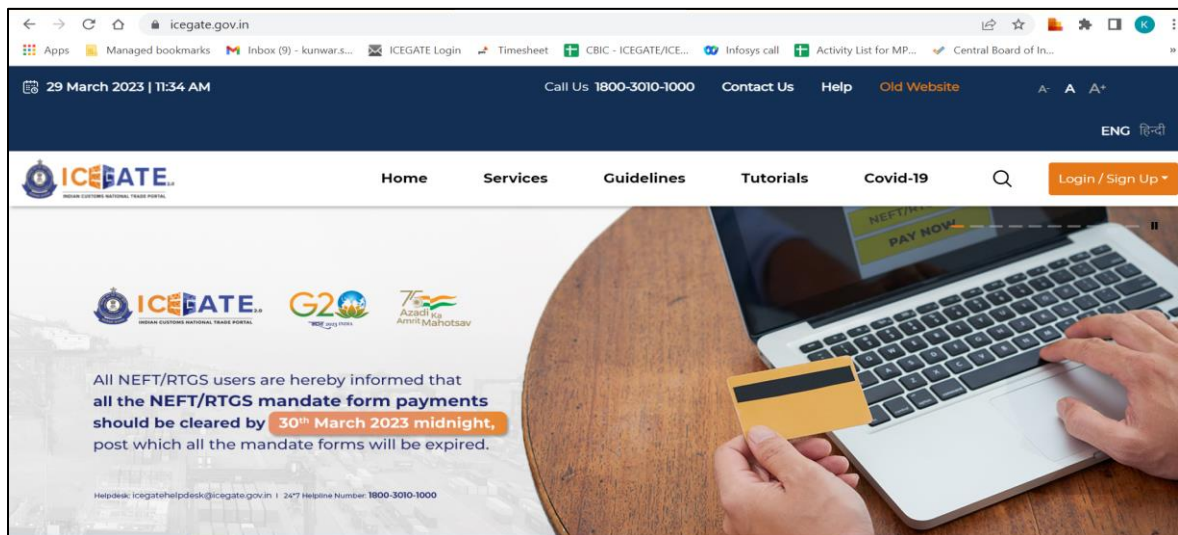
Category: Customs
Issued by: ICEGATE

Subject: Advisory to all ECL users for PAN merger with ICEGATE ID on ICEGATE

Account merger functionality has made live at ICEGATE if the duty payment was initiated using PAN and due to any reason Payment Integration failed and amount transmitted to PAN based wallet. User can now request to transfer amounts from PAN based wallet to the associated IEC ICEGATE ID based wallet.

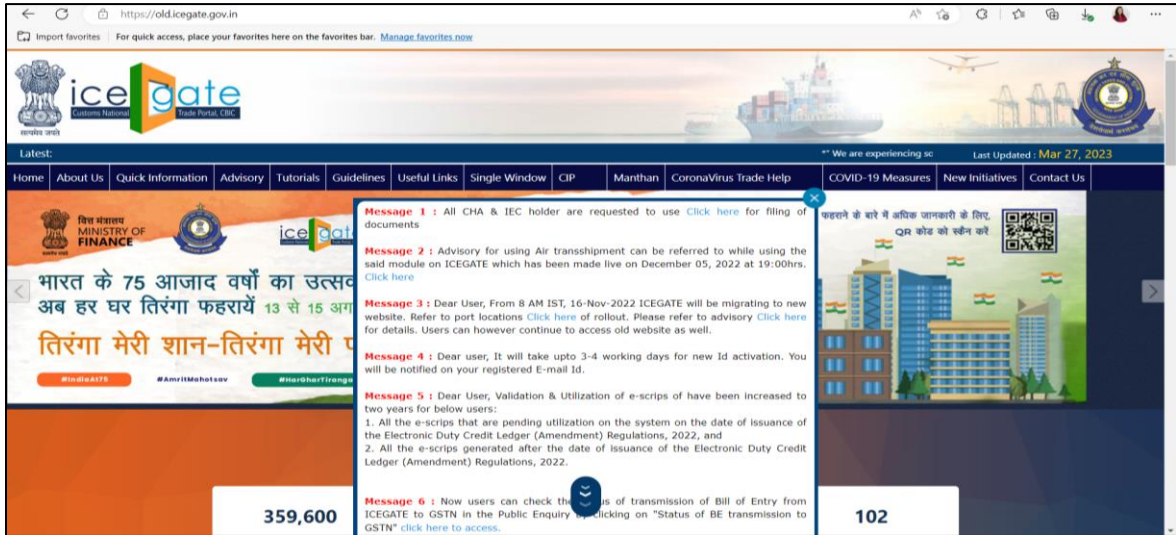
Note: PAN merger facility is currently available for PAN based wallet where PAN is used for duty payment of only one IEC. If the PAN is being used for the payment of challans of multiple IECs users are requested to submit details of Merger request to respective field formation.

- a) User will go to www.icegate.gov.in and click on old website.

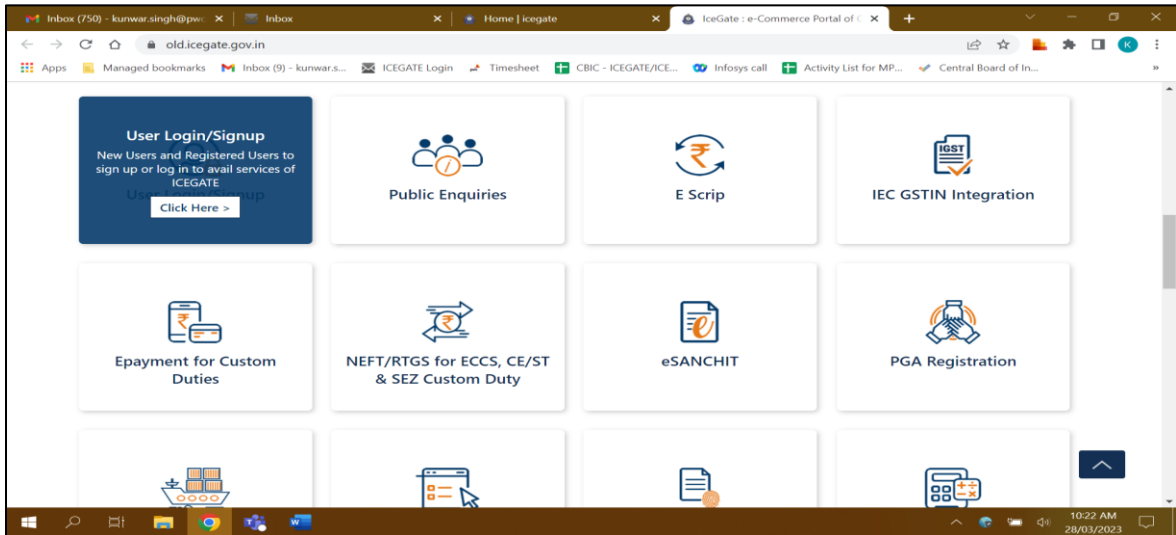


- b) On clicking on old website user will be directed to old.icegate.gov.in and scroll down on the page.

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c) User will click on 'User Login/SignUp' box under 'Our Services' on the homepage.



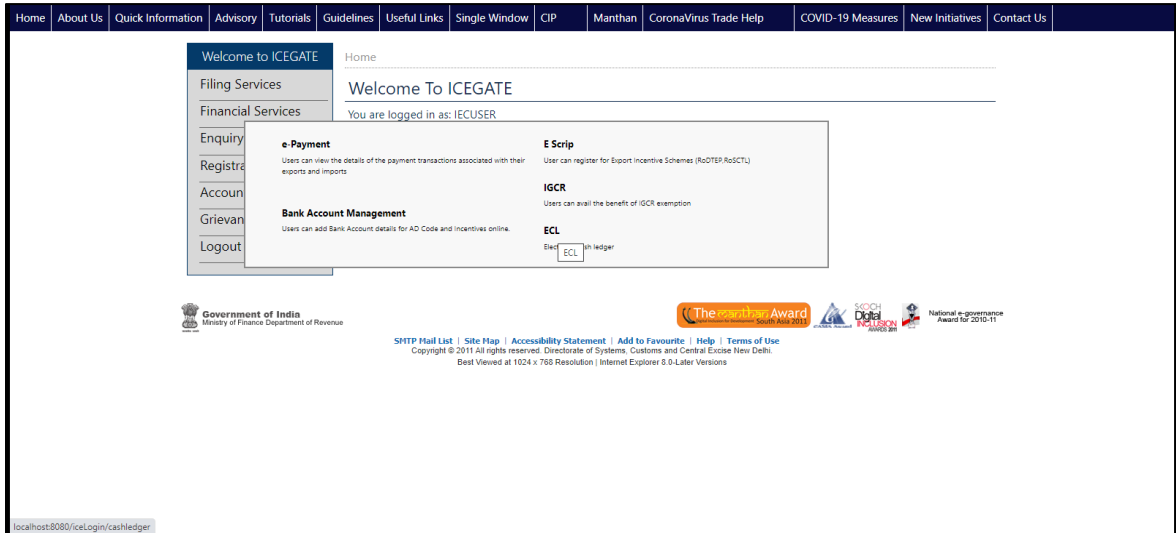
d) User will fill the login details and click on Submit.

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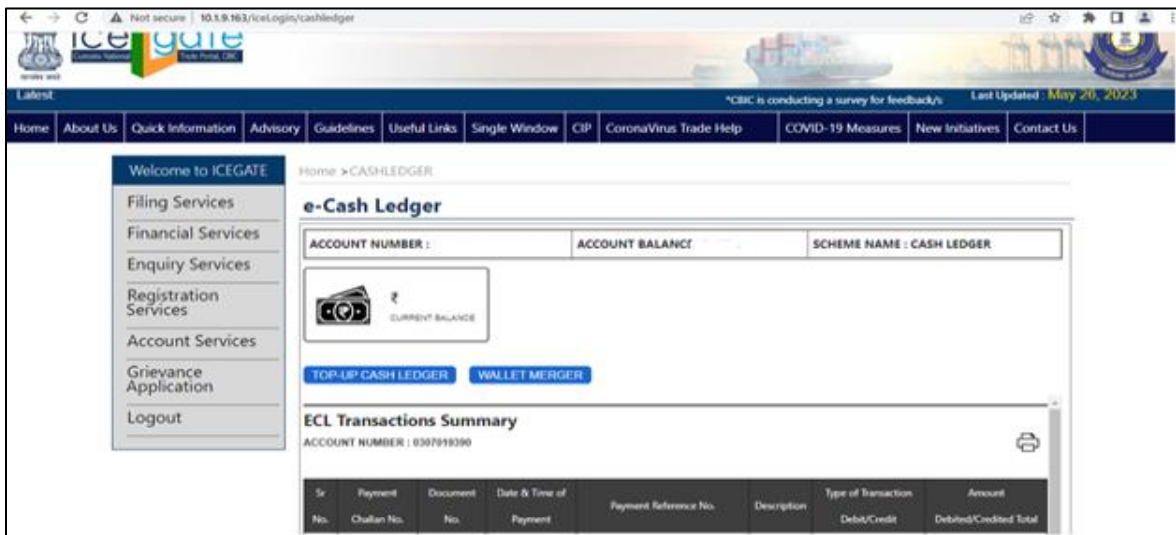
e) Once login is successful, user will be directed to 'Welcome to ICEGATE' page.

f) After clicking on Financial Services, Electronic Cash Ledger option will be available as displayed below.

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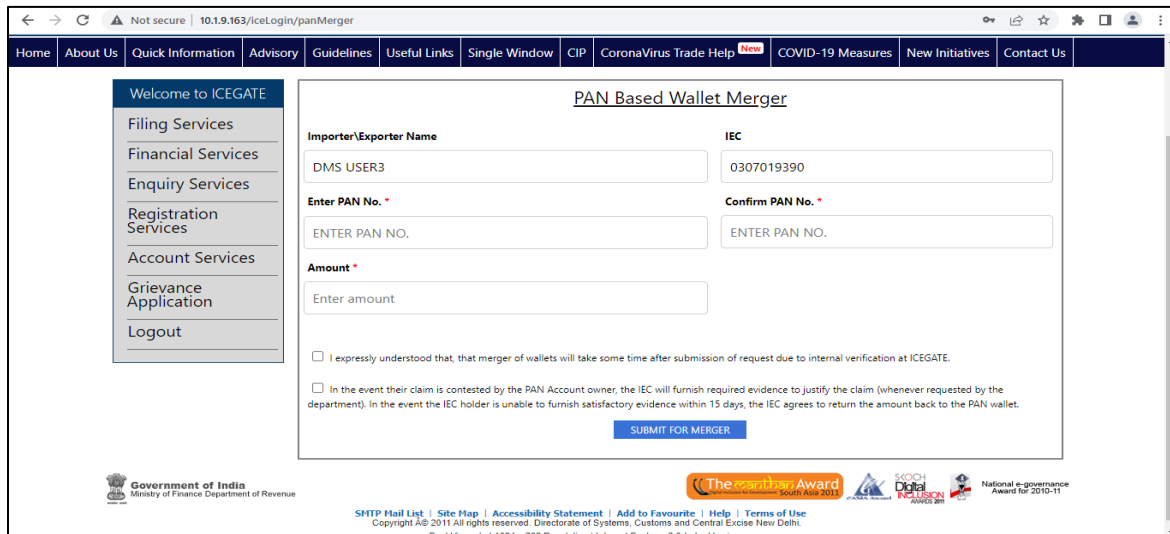
- g) Once user clicks on Electronic Cash Ledger, he/she will be navigated to E-Cash Ledger dashboard where Wallet Merger button will be available on screen.



- h) Once user clicks on Wallet Merger, the user needs to fill the below details :
- PAN Number from which amount will be transferred to current account.
 - Confirm PAN number
 - Amount to be transfer

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- i) User will accept the declaration by selecting on the checkbox mentioned in the form.



The screenshot shows the 'PAN Based Wallet Merger' form in the ICEGATE portal. The form includes the following fields and options:

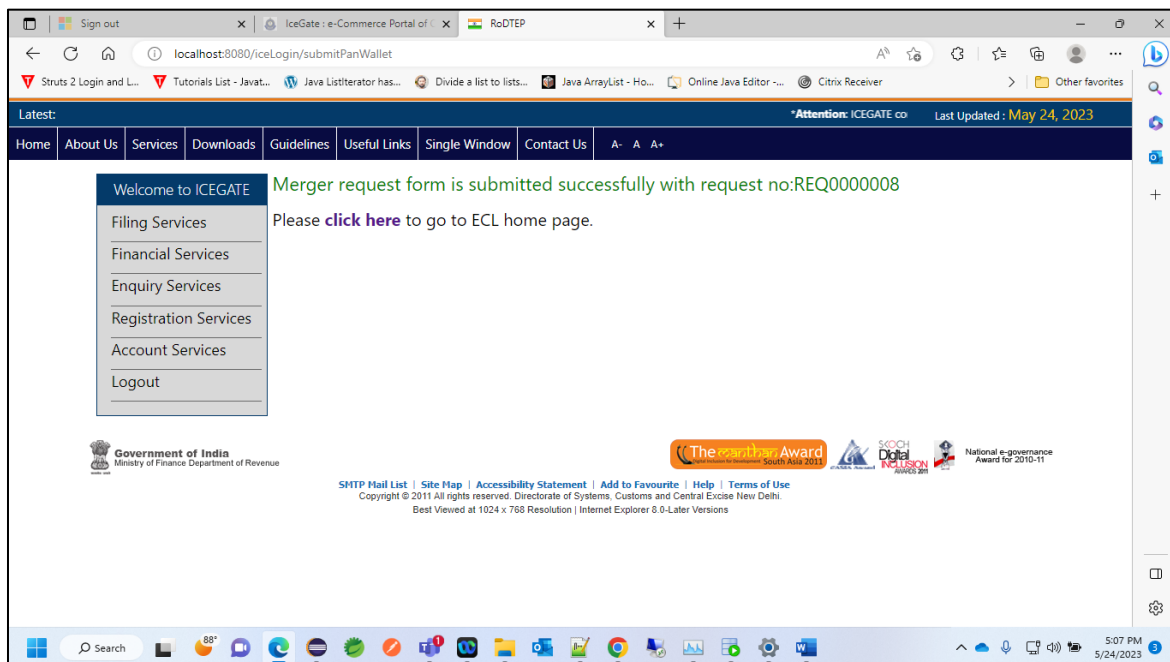
- Importer/Exporter Name:** DMS USER3
- IEC:** 0307019390
- Enter PAN No. ***: ENTER PAN NO.
- Confirm PAN No. ***: ENTER PAN NO.
- Amount ***: Enter amount

Below the form, there are two checkboxes for declaration:

- I expressly understood that, that merger of wallets will take some time after submission of request due to internal verification at ICEGATE.
- In the event their claim is contested by the PAN Account owner, the IEC will furnish required evidence to justify the claim (whenever requested by the department). In the event the IEC holder is unable to furnish satisfactory evidence within 15 days, the IEC agrees to return the amount back to the PAN-wallet.

A 'SUBMIT FOR MERGER' button is located at the bottom of the form. The page footer includes the Government of India logo, Ministry of Finance Department of Revenue, and various award logos like 'The e-governance Award' and 'National e-governance Award for 2010-11'.

- j) Once the form is submitted successfully, the request number will be generated.



The screenshot shows the ICEGATE portal after a successful submission. The message displayed is:

Merger request form is submitted successfully with request no:REQ0000008
Please [click here](#) to go to ECL home page.

The page also shows the 'Welcome to ICEGATE' sidebar and the same footer as the previous screenshot. The browser's address bar shows 'localhost:8080/iceLogin/submitPanWallet'.

- k) Amount will be transferred instantly from the PAN based Source wallet to ICEGATE ID/IEC based Destination wallet.