

CENTRAL BOARD OF INDIRECT TAXES & CUSTOMS

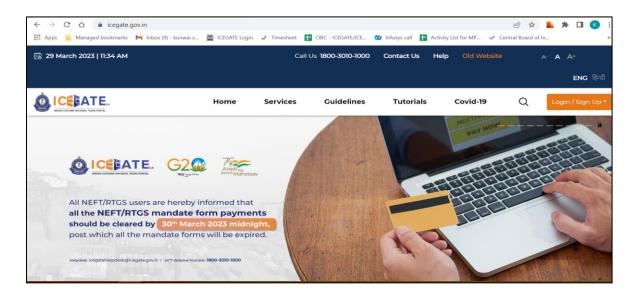
Date: 5th June 2023

Category: Customs Issued by: ICEGATE

Subject: Advisory to all ECL users for PAN merger with ICEGATE ID on ICEGATE

Account merger functionality has made live at ICEGATE if the duty payment was initiated using PAN and due to any reason Payment Integration failed and amount transmitted to PAN based wallet. User can now request to transfer amounts from PAN based wallet to the associated IEC ICEGATE ID based wallet.

Note: PAN merger facility is currently available for PAN based wallet where PAN is used for duty payment of only one IEC. If the PAN is being used for the payment of challans of multiple IECs users are requested to submit details of Merger request to respective field formation.



a) User will go to <u>www.icegate.gov.in</u> and click on old website.

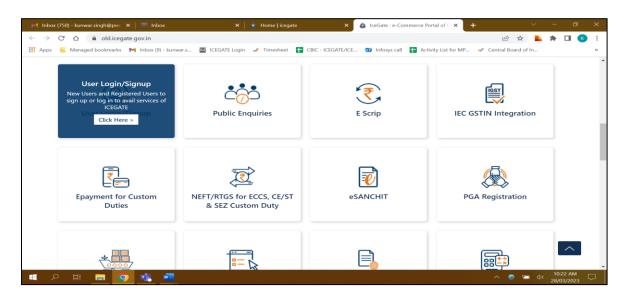
b) On clicking on old website user will be directed to old.icegate.gov.in and scroll down on the page.



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c) User will click on 'User Login/SignUp' box under 'Our Services' on the homepage.



d) User will fill the login details and click on Submit.



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e) Once login is successful, user will be directed to 'Welcome to ICEGATE' page.

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f) After clicking on Financial Services, Electronic Cash Ledger option will be available as displayed below.



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Home	About Us	Quick Information	on Advisory	Tutorials	Guidelines	Useful Links	Single Window	CIP	Manthan	CoronaVirus Trade Help	COVID-19 Measures	New Initiatives	Contact Us	
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g) Once user clicks on Electronic Cash Ledger, he/she will be navigated to E-Cash Ledger dashboard where Wallet Merger button will be available on screen.

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- h) Once user clicks on Wallet Merger, the user needs to fill the below details :
 - a. PAN Number from which amount will be transferred to current account.
 - b. Confirm PAN number
 - c. Amount to be transfer



Directorate General of Systems and Data Management CENTRAL BOARD OF INDIRECT TAXES & CUSTOMS

i) User will accept the declaration by selecting on the checkbox mentioned in the form.

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	Logout	I expressly understood that, that merger of wallets will take some time after submission of request due to internal verification at ICEGATE. In the event their claim is contested by the PAN Account owner, the IEC will furnish required evidence to justify the claim (whenever requested by the department). In the event the IEC holder is unable to furnish satisfactory evidence within 15 days, the IEC agrees to return the amount back to the PAN wallet. SUBMIT FOR MIRGER										
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j) Once the form is submitted successfully, the request number will be generated.

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k) Amount will be transferred instantly from the PAN based Source wallet to ICEGATE ID/IEC based Destination wallet.